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The Pilot newsletter

A NEWSLETTER FOR CUSTOMERS OF CLEARWATER GAS SYSTEM

Clearwater Gas serves over 18,000 in 18 municipalities as well as unincorporated areas of Pinellas and Pasco counties.

Gas Mains Extended within City of Clearwater

In September 2006, Clearwater Gas gained City Council approval for the Clearwater Neighborhoods Expansion Program (CNEP). The first three phases of expansion involves the installation of approximately five miles of natural gas mains along selected thoroughfares in the Countryside, Northridge and Landmark areas. The program also offers an energy conservation allowance to Clearwater homeowners who convert from electric to gas energy. At current rates, natural gas is 45% cheaper than electricity for typical residential appliance uses, and natural gas is unmatched for reliability and comfort.

During the first three phases of the CNEP, natural gas will become available to more

than 300 households. Future expansions will target areas of customer interest in other Clearwater neighborhoods that currently do not have natural gas service available. To find out if natural gas is available in your area, please call Clearwater Gas Sales at (727) 669-1958.

Clearwater Gas provides natural gas service to some 18,000 customers, while over 2,000 customers rely on propane gas service in areas where natural gas is not available.

Clearwater Gas System is the 4th largest municipal gas system in Florida and ranks 35th out of nearly 1,000 public gas systems in the United States.



A NEW LOOK

Check out the new look of the Pilot Customer Newsletter, which offers quick, at-a-glance information about Clearwater Gas System's programs and services, safety information and community news. For your convenience a printable version of the Pilot Newsletter is available via our website (clearwatergas.com). Please send your questions or comments to the Editor (lisa.brown@clearwatergas.com).



Propane Tanks: A Hidden Asset

This article is reprinted with the permission of the National Association of Home Builder's House Keys and the Propane Education and Resource Council.

For homeowners whose neighborhoods aren't served by natural gas lines but who still want gas appliances like clothes dryers, water heaters and furnaces, propane is a clean, reliable and efficient solution. And now, many consumers and builders are installing propane tanks underground. With an underground tank, all that's visible above ground is a small dome for refilling, testing and servicing. The tanks are low-maintenance, last 30 to 40 years, require a minimal amount of excavation and can be easily installed with the help of your local propane retailer.

Not only are home buyers demanding buried tanks for aesthetic reasons, but new neighborhood and subdivision rules often require that all utilities be buried underground. Underground propane tanks are also environmentally friendly and not subject to the Environmental Protection Agency's underground storage tank inspections.

A recent National Association Home Builder (NAHB) Research Center survey of home builders conducted on behalf of the Propane Education and Research Council (PERC) found that in 2005, 34 percent of participants' projects included an underground propane tank in locations where there was little or no natural gas available. And

while access to natural gas plays a role in influencing a decision to use underground tanks, outdoor "rooms" and standby generators (for home use during a power outage) also drive interest.

Propane-fueled appliances such as tankless water heaters, high-efficiency gas furnaces and standby generators also help "fuel" interest in propane. Standby generators turn on automatically when there is a power outage to supply electricity in a home, providing cost-effective protection from power loss and helping to prevent appliance-related losses during storms.

To learn more about propane gas service, please call Clearwater Gas Sales at (727) 669-1958.

DATES TO REMEMBER:

MAY 28TH
MEMORIAL DAY
OFFICES CLOSED

JULY 4TH
INDEPENDENCE DAY
OFFICES CLOSED

SEPTEMBER 3RD
LABOR DAY
OFFICES CLOSED

NOVEMBER 12TH
VETERANS DAY
OFFICES CLOSED

NOVEMBER 22ND-23RD
THANKSGIVING HOLIDAYS
OFFICES CLOSED

DECEMBER 25TH
CHRISTMAS DAY
OFFICES CLOSED

IT'S CUSTOMER APPRECIATION MONTH

AND HERE'S 2 FREE CRUISE ADMISSIONS

In honor of Customer Appreciation Month, Clearwater Gas is giving customers* a reason to take a break from the daily routine and enjoy an afternoon of sightseeing aboard Tampa Bay's favorite dinner cruise life. It's our way of saying thank you for being a loyal customer.

You may select any afternoon cruise of your choice. Cruise calm, intracoastal waters on your choice of two, large relaxing ships. Cruises are offered in Clearwater Beach aboard the StarLite Majesty and in St. Pete Beach aboard the StarLite Princess.

Just call StarLite Cruises at 727-462-2628 and mention the Clearwater Gas Customer Appreciation voucher. Please complete and present this voucher at the ticket window to redeem your complimentary boarding passes.

OFFER EXPIRES 5/11/07 AND DOES NOT INCLUDE PARKING FEES OR MEAL SERVICE. *Two per household



Clearwater Gas System Customer Name _____

CustomerID Number/Account Number _____

StarLite Cruises Confirmation Number _____

Cruise Date _____

Vessel Name _____

For reservations:
727-462-2628

www.StarLiteCruises.com

RESIDENTIAL CUSTOMERS

SAVE
\$100 off

A gas grill or pool/spa heater from Clearwater Gas System with this coupon!

Coupon Expires 7/31/07

Certain restrictions apply. Grills priced at \$600 and higher. Coupons are valid only at the Clearwater Gas Showroom and must be presented at time of purchase.

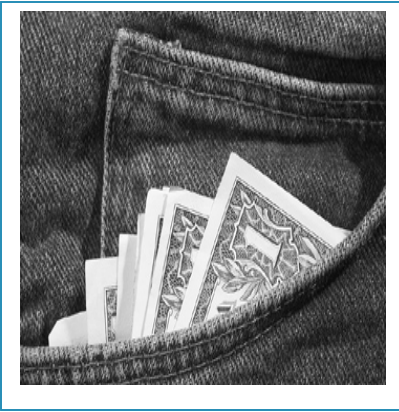
COMMERCIAL CUSTOMERS

SAVE
\$100 off

A commercial gas water heater or pool/spa heater from Clearwater Gas System with this coupon!

Coupon Expires 7/31/07

Certain restrictions apply. Coupons are valid only at the Clearwater Gas Showroom and must be presented at the time of purchase.



Take the Rebate and \$ave

Clearwater Gas provides home and business owners with competitively priced natural or propane gas and gas appliances such as water heaters, pool/spa heaters, ranges, gas lights/torches, firelogs, firepits and grills.

Did you know that 59 of Florida's 67 counties offer gas energy for industrial, commercial and residential use? It's also interesting to note that many future U.S. electric generation projects will be powered by gas energy. When it comes to value, gas energy is clearly the choice. Which is why you should take advantage of the Clearwater Gas Energy Conservation Allowance Program. The program applies to Clearwater Gas customers as well as new customers converting from electric to gas energy.

You'll be surprised to know that gas energy offers a number of benefits to help you feel right at home – like endless hot water, precision cooking and high-efficiency home heating. New gas technologies include tankless water heaters (designed to save space and eliminate the risk of leaking tanks), outdoor firepits and torches that add a cozy ambiance to your outdoor room or kitchen. The chart below provides a quick breakdown of the savings you'll receive when replacing or installing a new gas appliance, such as a water heater or dryer.

In addition to the Clearwater Gas Energy Conservation Allowance, several high-efficiency gas appliances may qualify for an additional federal tax incentive. Visit energytaxincentives.org and click on *Consumers*, then *Heating and Cooling Equipment* to learn more. To purchase an appliance or inquire about gas service please contact Clearwater Gas Sales at (727) 669-1958.

CUSTOMER REBATE FOR REPLACING EXISTING GAS WATER HEATER WITH NEW WATER HEATER (NATURAL OR PROPANE)*	AMOUNT
Tank or tankless water heating*	\$225.00
CUSTOMER REBATES FOR REPLACING ELECTRIC APPLIANCES WITH GAS APPLIANCES (NATURAL OR PROPANE)*	AMOUNT
Installation Allowance*	\$475.00
Gas Dryer	\$ 50.00
<i>*Must purchase water heater from Clearwater Gas to receive rebate amount</i>	

CREDITS FOR HOMEOWNERS WHO MAKE THEIR HOMES MORE ENERGY EFFICIENT WITH GAS APPLIANCES

A recent tax law change may provide a federal income tax credit to improve the energy efficiency of existing homes. For qualified taxpayers, the law provides a 10% credit for making specified energy efficiency improvements. To qualify, an improvement must meet or exceed the criteria established by the 2000 International Energy Conservation Code and must be installed in the taxpayer's main home in the United States. For additional information, visit energytaxincentives.org and click on *Consumers* to learn more.

CONTACT US:

PINELLAS GAS SALES
(727) 669-1958

PASCO GAS SALES
(727) 816-1253

GAS ADMINISTRATION
(727) 562-4900

SERVICE AND REPAIR
(727) 562-4900 x7419

WAREHOUSE
(727) 562-4900 x7444

CUSTOMER SERVICE
(727) 562-4600

24-HOUR EMERGENCY LINE
(727) 462-6633



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CLEARWATERGAS.COM



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facilities

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800-432-4770 before
you dig. It's the law.



Gas Industry News Update

News, trends and current events affecting the gas industry nationwide.

5,000-Plus Cargo-Hauling Natural Gas Trucks Envisioned for L.A. Area Ports

The two busiest seaports in the U.S., the Ports of Long Beach and Los Angeles, have approved a landmark Clean Air Action Plan that calls for the replacement of older, "dirty" diesel-powered trucks with more than 5,000 heavy-duty natural gas models. Responding to concerns from environmental activists and neighborhood groups, the ports aim to reduce harmful air emissions in the area by nearly 50 percent.

Gas vs. Coal Turns Ugly in Texas

Natural gas production companies are helping fund a new coalition seeking to prevent the construction of 18 coal-fired electricity-generating plants statewide. Chesapeake Energy Chairman Aubrey McClendon said his company is a contributor to the public-relations campaign against plans by TXU Corporation and others to build the coal-fired power plants, which critics say would worsen the state's air pollution. TXU plans 11 of the plants.

Sources: St. Petersburg Times, Florida Energy Pipeline Association, and Clean Energy Fuels



WE'RE HERE TO SERVE YOU:

For additional gas energy information, visit clearwatergas.com or contact Clearwater Gas Sales at 727-669-1958.



**EXECUTIVE EDITOR
JIM GEARY**

**MANAGING EDITORS
KRISTI CHEATHAM
CHRIS THORN**

**EDITOR/DESIGNER
LISA BROWN**

Hybrid buses may roll in Pinellas by mid 2008

Hybrid buses, powered by a combination of electricity and diesel fuel, could be rolling on Pinellas roads by the summer of next year if the county bus agency approves. The Pinellas Suncoast Transit Authority board gave the initial okay to buy four of the buses, which are more environmentally-friendly. The hybrids cost an estimated \$480,000 each, which is about \$105,000 more than a regular bus.



Clearwater Gas System
2551 Drew St., Suite 304
Clearwater, FL 33765

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